

## SERVICE HOTLINE

**Number:** 050/2026  
**Date:** 08 April 2026

**Name and Surname:** Matthias Kempgen  
**Designation:** Chief Information & Operating Officer – JSE Clear

### BOND CCP PROJECT – CUSTOMER TEST SERVICE (CTS) – STRATE CONNECTION

We wish to inform clients that the Strate connection to the CTS environment is now enabled, and Strate confirmations will be transmitted accordingly.

Please refer queries pertaining to this hotline to [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT:

Customer Test Service

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

**Non-Executive Directors:** Dr HA Nelson† (Chairman), LE Currie, Dr RM Lee†, M Randall, FJ Oosthuizen†, GE Raine†, VJ Reddy, TW Spinner†, K van Rensburg

**Executive Directors:** Dr A. Greenwood (CEO)

**Company Secretary:** GA Brookes

† Independent